



H A N D L I N G  S P E C I A L T Y

PARTS & SERVICES
— SINCE 1963 —

Custom Engineering,
Manufacturing,
Installation, Training,
and Aftermarket Support
of Unique Material
Handling Solutions
across Multiple Industries



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ON-SITE INSPECTION

Handling Specialty's Professional Services Group provides parts, service, & assistance in support of your current Handling Specialty equipment and installation.

Our service team is available for inspecting and/or servicing your equipment onsite. Single visits, or an ongoing schedule of inspections can be quoted.

To ensure the long life and safety of your equipment, and to protect your investment and reduce downtime, we recommend:

1. Regular service as recommended in your equipment manual: "Routine Periodic Maintenance Schedule"
2. Maintaining a spare parts inventory
3. Scheduling annual inspections



PARTS SERVICES

Our service & installation teams are available to service and inspect your equipment internationally as well as nationally

Looking for parts for your Handling Specialty equipment? We supply parts to our installations worldwide through our Parts & Services group in Ontario, Canada. Our goal is to assure that you keep your costs down and your equipment functioning at peak efficiency.

We can recommend critical spares and parts to stock for your specific equipment whether custom, or one of our standard offerings. Please fill out the online form to the best of your ability and we will contact you as soon as possible with an answer or solution to your query.

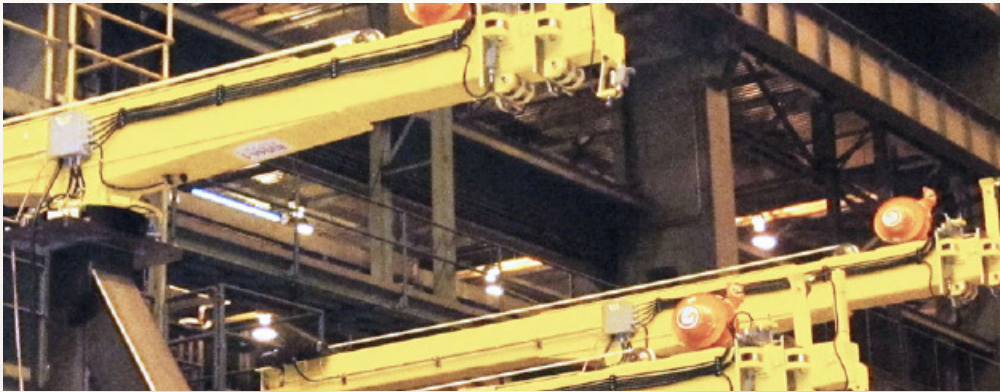
P.O. Box 98, 219 South Service Road W. Grimsby, OntarioCanada L3M 4G1

“ The Handling Specialty team was good to work with and very responsive to all concerns.

I enjoyed working with your team. Always satisfied. ”

TERRY GREATHEAD - ABB INC.

PLANNED MAINTENANCE



Planned Maintenance

Supporting our equipment is a priority for us. Keeping your Handling Specialty products working at top efficiency is our goal, and we are here to assist you with a Planned Maintenance program that works.

Scope of services:

- All work stations will be visually inspected. A detailed checklist will be used to ensure that all critical components are checked and values recorded for wear tracking.
- Adjustments and/or notation of critical items that require immediate attention will be completed.
- All components requiring lubrication will be lubricated.
- Discussion with your maintenance and operation personnel will be held for any input regarding equipment performance and possible improvements to the system will be noted.
- Review of any component failure to determine if further follow-up is required.
- We will review any preventative maintenance records for trends, and pinpoint areas of opportunity. We will assess whether the PM's are being completed and whether changes to the PM program should be made.
- Provide feedback on any past visits, and changes made.
- At the end of the visit, a close-out meeting will be held to offer a summary of recommendations, concerns and procedures that are being done right to maintain the equipment in optimum operational condition.

During our three year contract period, all parts purchased will be discounted by 5%.



REPAIR SERVICES



Equipment Repairs

Stay on top of any issues which may arise from an accident or damage to your Handling Specialty equipment and employ our inspection services and keep your equipment running at top efficiency.

Whether your Handling Specialty equipment was damaged or is in need of replacement parts, we can help in the repair process with our factory trained technicians.

For service calls within an 8-10 hour drive of our head office in Grimsby, Ontario, a fully stocked service trailer ensures that the most commonly used parts are readily available for the onsite service technician at your facility.

Our specialists and technicians are available to answer your questions either by calling toll free 800-559-8366 or through filling out our on-line service request form.

P.O. Box 98, 219 South Service Road W.
Grimsby, Ontario

Canada L3M 4G1
email: info@handling.com
Ph: 800-559-8366

Handling Specialty can repair our products anywhere in the world to help avoid equipment down-time.



EQUIPMENT INSPECTIONS



Inspections

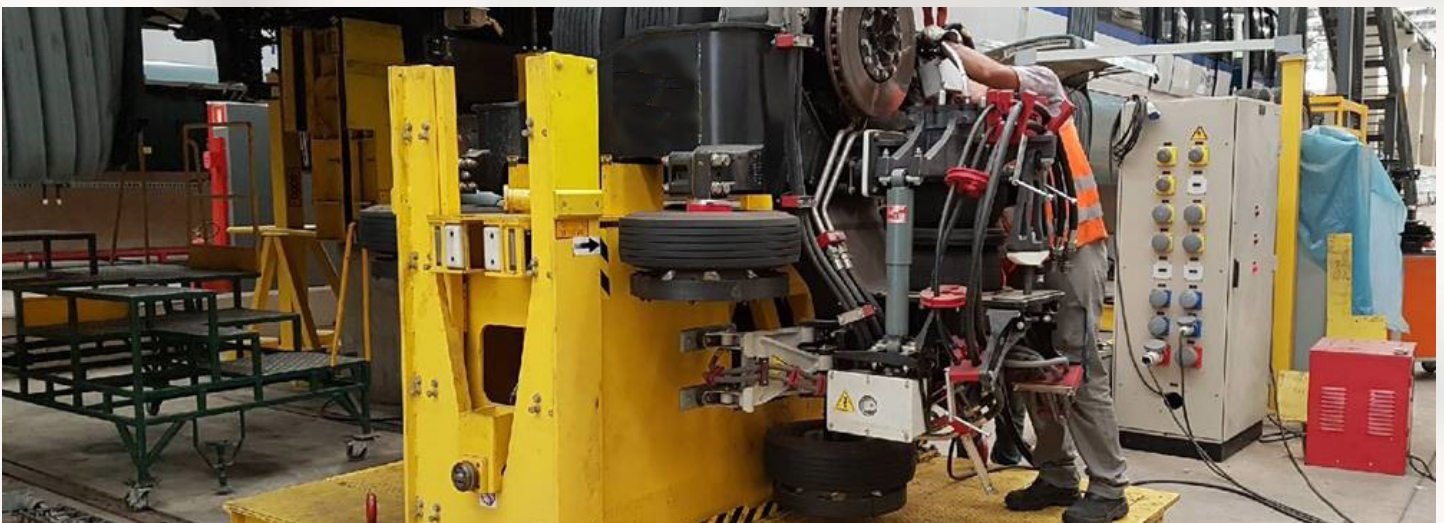
Stay on top of any issues which may arise from an accident or damage to your Handling Specialty equipment and employ our inspection services and keep your equipment running at top efficiency.

The Handling Specialty inspection program provides you with the opportunity to take advantage of the following benefits:

- Reduced unplanned equipment downtime
- Proactive approach for predicting problems/failures and remedy during planned maintenance
- Impartial review of your maintenance and production practices
- Direct contact with Handling Specialty skilled service technicians and their many years of knowledge
- Additional assistance from our engineering department

Following the inspection visit, a report will include the following:

- Review the performance and the condition of your equipment
- Identify and explain any outstanding deficiencies and possible areas of improvement. These will be prioritized according to impact on production
- Project future major problem areas and estimated life of worn or damaged components
- Provide comparison to the performance of other similar Handling Specialty installations
- Provide information on component and service costing as required
- Identify any areas where additional training would be beneficial



INSTALLATION SERVICES



Installations

Handling Specialty recommends the purchase of on site assistance (supervisory role) to support the installation and commissioning tasks.

Experience has taught us that it is in the customer's best interest to have one of Handling Specialty's technical staff on site.

On-Site Assistance

Handling Specialty recommends the purchase of on site assistance (supervisory role) to support the installation and commissioning tasks.

Experience has taught us that interfacing challenges and start up anomalies are best handled by having one of Handling Specialty's technical staff on site.

Our quote will be based on your on-site conditions, operating procedures, customer supplied equipment, utilities, peripheral equipment and customer supplied technicians. Handling Specialty typically quotes a base bid for X# of days on site with a separate line item for additional days, overtime, or return visits that may be requested or required.

All field services offered by Handling Specialty, not included in the base equipment proposal, will be provided at the published rates in effect when the service is performed.



ON-SITE OPERATOR & MAINTENANCE TRAINING



Operator Training

Training sessions consist of classroom time and hands on demonstrations on actual Handling Specialty equipment for both Operator, and on-site maintenance personnel.

OPERATOR TRAINING

Training sessions consist of classroom time and hands on demonstrations on actual lift (provided by you, most likely in repair spur, however, lift should be operational) to the following agenda:

- 1.System Description
- 2.Safety
- 3.Overview of Key Components
- 4.Equipment Operation
- 5.Secondary Anti-Fall Devices Operation (if equipped)

MAINTENANCE TRAINING

- 1.System Description
- 2.Safety
- 3.Installation
- 4.Overview of Key Components
- 5.Equipment Operation
- 6.Preventative Maintenance & Inspection
- 7.Troubleshooting
- 8.Disassembly & Assembly Procedure
- 9.Secondary Anti-Fall Devices Operation (if equipped)

To request training visit our contact page.



Our Clients





H A N D L I N G  S P E C I A L T Y

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Professional Engineers
Ontario